DATA MIGRATION:

Creating a Seamless Transition into RelativityOne

Background

The client is a law firm representing the citizens of a local government regarding chemical pollutants. They hired Page One because they expected millions of documents to be produced from multiple defendants, many of whom are among the largest corporations in the United States. Their existing solution wasn't adequately providing the analytics and AI features needed for a relatively small team of attorneys to efficiently review such large amounts of data.

The Challenge

The client wanted to migrate their data from a previous vendor. Page One received an ARM file for the workspace to be migrated. Once Page One was able to stand the workspace back up in the new environment, Page One found there were several missing pieces and applications, including the processing application.

The Solution

Page One successfully installed the processing application, as well as mapped all fields to the current Relativity standard.

A few event handlers had to be removed from the Document Object in order for the documents to be displayed correctly. Shortly after this workspace was completed, Page One was also able to migrate a second workspace for this client that had similar issues created by previous vendors.

The Results

The Page One team repaired and updated all of these items within 48 hours of receiving the ARM file. Page One provided the client with a smooth transition into the new environment. Page One also trained the client at no cost while introducing them to the multitude of features RelativityOne offers.

Summary

Having earned its RelativityOne Data Migration Competency, Page One was able to successfully migrate several workspaces for the client, despite the workspace being outdated and missing necessary applications. This was all completed within 48 hours of receiving the ARM, creating a seamless transition into RelativityOne for the client.