

Relativity Legal Hold Alternative Use Cases

Relativity Legal Hold allows corporate teams of all sizes to redefine how they identify, preserve, and track their critical data and custodians through an intuitive and easy-to-use platform. With Legal Hold, teams can reduce risk by creating a repeatable and defensible workflow for the legal hold process.

But creating a defensible legal hold process only scratches the surface for ways teams can utilize Relativity Legal Hold.

Issuing and managing holds aren't the only tasks that require preserving data and tracking communications with parties. Below you'll find a list of innovative ways that organizations across the globe are leveraging the product's capabilities.

Security & Ethics Acknowledgments

The Problem

Teams struggle to track and report on security and ethics policies acknowledgments. Tracking with spreadsheets, emails, and internal tickets is cumbersome and error prone.

The Solution

Legal Hold can efficiently manage acknowledgements of security and ethics protocols. The platform automatically reminds employees if they haven't made acknowledgement and escalates communication to managers if needed.

Legal Hold's built-in questionnaires also give in-house legal teams visibility into what tech and software employees are connecting to during the day to assess risk and compliance. If an employee indicates that they are aware of any issues, an automated alert is sent to the responsible compliance manager.

The Value

With Legal Hold, organizations can easily track communications, automate follow-ups, and report on policy acknowledgments – creating valuable efficiencies. Housing security-related data in Legal Hold also allows legal to advise the business toward certifying organizations (SOC-2 Type II, ISO 27001, FedRAMP) and assess risk and compliance in advance of litigation.

As a bonus, getting a clearer picture on what devices or software are being used to house business-related data gives in-house teams a jumpstart on where to collect during litigation.

Issuing Legal Holds in Line With Privacy Compliance (CCPA, GDPR)

The Problem

There's increasing regulation around individual data privacy, each with its own unique jurisdictional requirements. In-house legal teams need a way to ensure compliance by jurisdiction.

The Solution

Legal Hold can be automated to offer tailored holds to collect just the right amount of information that is permissible on a granular geographic level that may vary from jurisdiction to jurisdiction.

In addition, Legal Hold is used by organizations that want to demonstrate compliance with GDPR requirements around obtaining consent from their employees for data processing.

The Value

Using geotargeted to automate legal hold practices by jurisdiction allows teams to save time and avoid costly mistakes. With the right tool in place, in-house teams can mitigate risk around privacy violation and avoid significant fines.

By holding only the necessary amount of data that is permissible by jurisdiction, in-house teams reduce the repercussions faced from a data breach or improper handling of information.



Employee Health and Sentiment

The Problem

Organizations have recently been forced to reevaluate current working environments and the implications new workplace settings may have on the safety of their staff. They need a robust tool that not only tracks and manages employee health and sentiment in real time, but that is also HIPAA compliant to house sensitive data.

The Solution

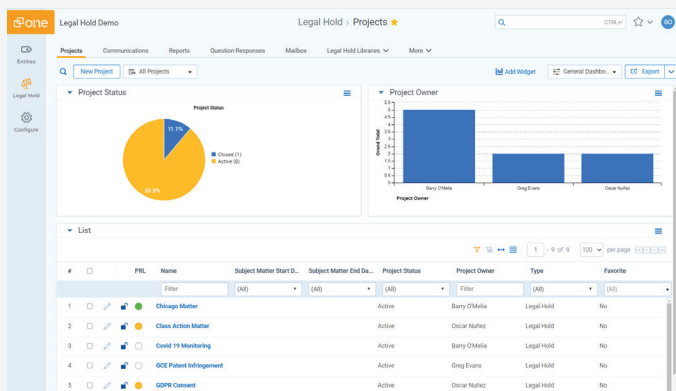
Legal Hold can be used as a survey platform to monitor the degree of exposure or risk that a workforce faces in a secure and easy-to-use platform. Through geotargeting, in-house teams can tailor questions to offer more targeted surveys in compliance with local jurisdiction regulation and can automatically escalate alerts to HR for any employees who are having health or personal challenges.

The Value

Legal Hold can help reduce the exposure that an organization can face with regards to employee safety liability and reduce the potential for exposure from a data breach. Real-time employee health and sentiment information can inform decisions around how to respond to a rapidly changing and geographically varied crisis.

An Approachable User Experience

A streamlined and intuitive design enables users of varying degrees of Relativity familiarity to leverage Legal Hold for a wide range of uses.



Legal Hold in action — Class action monitoring in compliance with GDPR consent.

Financial Regulatory Compliance

The Problem

Financial institutions are swamped by regulations introduced as a repercussion of the 2008 financial crisis. Main regulators driving IT spending for governing compliance – including BASEL III, Manager in charge Regulations, Dodd Frank Act, EMIR, SEPA, and MIFID II – all require new solutions to handle financial institution regulatory compliance.

The Solution

In Legal Hold, compliance teams can easily design workflows to align with specific regulations, set up a schedule for communications, assign tasks to individuals, track the completeness of tasks, and produce compliance reports.

The Value

Compliance workflows with Legal Hold help to keep financial institutions in the good graces of regulatory bodies by ensuring that a regular, trackable, and defensible process is put into place. This reduces risk for the organizations, frees up resources and efficiencies, and ensure that businesses can operate smoothly by reducing the need for investigations.

Product Liability Inquiries

The Problem

Product liability can pose significant challenges, particularly in industries that put tremendous resources into R&D and have much of the organization's value tied to a handful of products, such as pharma and life sciences. For these organizations, a product liability issue could quickly turn into a matter of operational viability. It is paramount that the risk is understood completely.

The Solution

Legal Hold offers the ability to perform a rapid, thorough, and defensible assessment of the claim, the claimant, and any other customers who might have been affected by a product in a way that could hold a company liable. This is done by issuing secure, trackable, and customizable email questionnaires which can be compiled to understand the nature and veracity of the claim through attestation workflows.

The Value

Utilizing Legal Hold for product liability inquiries allows organizations to quickly gain a more complete understanding of the risk they face. It will complement the investigation and help experts assess the likelihood of liability, the impact to the business, and guide strategy to remedy the claim.

