

Background

The client is a global software company, with \$5 billion in revenue and nearly 20,000 employees in 50 countries. Based on the recommendation of outside counsel, the client hired Page One based on their ability to lead clients through the eDiscovery process, in addition to their industry leading tools and technology.

The Challenge

The litigation required preservation and collection, along with the review of data from custodians in the United States and the European Union. The client needed to quickly get the data into one central location. The data had to be retrieved remotely without the need to ship the data after the collection or transfer it between multiple processes. Ideally, they wanted to avoid granting access into the administrative portal of their email servers.

The Solution

By leveraging Relativity Collect and Page One's well-established workflows, Page One was able to provide the perfect solution. Page One tapped into the client's Microsoft 365 account, identified the custodian list requiring collection, maintained the sources (email and OneDrive data) and began the transfer of data – all from within the RelativityOne interface.

The Results

The collection resulted in 1.25 TB of data collected that was ready to be processed in less than a day, as opposed to weeks or possibly an entire month. Not only did this save time, but also spared the clients thousands of dollars. No travel time and expenses, no shipping of hard drives, no transfers between software programs, or any unnecessary security risks were incurred.

Summary

Page One successfully fulfilled the client's need to run cross-border collections of email and OneDrive data for upcoming litigation. Page One managed the remote collection and directly transferred the collection data for review in Relativity. Page One employed Relativity Collect to quickly and securely perform a collection of 1.25 TB in less than one day, as opposed to the four weeks it could have taken leveraging alternative solutions.