# HEALTHCARE CLIENT:
## Isolating Data Sources to Stay Within Our Client's Budget

## Background

A healthcare organization with over 50 locations recruited Page One in response to a Civil Investigative Demand from the Department of Justice.

## The Challenge

Approximately 4 TB of email data from over 800 custodians needed preservation and filtering. Over 6 TB of data that lived on the client's servers in shared folders also needed to be preserved. A limited budget led to a need for targeted review, but in a way that minimized the risk that additional data would be requested from the DOJ. The collection, review, and production was under a tight deadline of 45 days.

## The Solution

Page One's approach required custodian interviews to determine which custodians had relevant data. Upon isolating 442 custodians with potentially relevant data, Page One collected the data in phases, beginning with those 442 custodians. The potentially relevant custodians' data was loaded into a Relativity Early Case Assessment (ECA) workspace, so date filters and search terms could be applied. Documents were promoted into a Relativity Review workspace, reviewed by outside counsel, and produced to the Department of Justice.

The remaining custodians and server data were preserved so document retention policies could be reinstated.

## The Results

Data was collected, securely transferred to Page One's data center, processed and loaded into the ECA environment in less than one week, totaling 1.4 TB (3.3 million documents). Using culling techniques agreed upon by the DOJ, the data was reduced by 98%, with 30 GB (53,000 documents) being promoted to the review workspace.

The project came in well under the initial budget provided, at approximately 75% of the total cost.

## Summary

Page One was able to come in under the timeline and under budget, while minimizing the need for supplemental requests. We isolated only those data sources that required additional costs such as processing, but preserved remaining data sets so that business operations could resume their normal function and necessary updates/upgrades could be made.